



**ICCFA CREMATION OPERATOR AND ARRANGER CERTIFICATIONS**

**November 17<sup>th</sup> and 18<sup>th</sup>, 2020**

**Two full day ICCFA live webinar event**

Classes will run from 9:00 am – 5:00 pm CST both days

**Need CEU's or to take your resume to the next level?** Pierce Mortuary Colleges has joined forces to bring the ICCFA Cremation Operator Program and Arranger Certification to a computer near you! This live, interactive cremation certification training will all happen via GoToWebinar, so you can attend from anywhere you have an internet connection. In addition to the ICCFA CEU Certifications, Pierce Mortuary Colleges is providing this year for all funeral directors, members of ICCFA, the Wilbert family, and all students from other funeral service programs to attend at no charge! **FREE!**

**Pierce Mortuary Colleges** is a 501(c) (3) **non-profit organization** and we are asking for a **small donation** to our College. Gifts big and small strengthen our college, create significant opportunities for our students and faculty, and help secure the future of funeral service education. You can make a meaningful impact through a gift today!

This is a great way to take your resume to the next level, give your resume a competitive boost, and to increase your opportunities after graduation.

Last year we had nearly 300 attend this webinar. We are only able to register a total of 500, therefore registration is on a "first come, first serve" basis.



**ICCFA CREMATION ARRANGER / Tuesday, November 17, 2020 / 9:00 – 5:00 pm CST**

The ICCFA Arranger Certification program is presented by ICCFA coach, [Glenda Stansbury](#). This training is focused on the specific skills required for serving the cremation family from the beginning

Gupton-Jones College of Funeral Service  
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# PIERCE COLLEGES

The *Walbert* Group

## Pierce Mortuary Colleges

2913 Gardner Road  
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888.547.9600 [Pierce.edu](http://Pierce.edu)

of the relationship until the end. It will focus on awareness for funeral professionals in dealing with the unique needs, expectations and misconceptions that families choosing cremation present in all aspects of arrangement and service. You will be given tools for effectively and confidently becoming a professional guiding presence for the cremation family, how to articulate value and service options, how to avoid legal issues, and how to create meaningful ceremonies. Up to 7 hours CEU credit, approval pending\*

**When:** November 17, 2020

**Time:** Classes will run from 9:00 am – 5:00 pm CST both days (10:00 am – 6:00 pm EST)

**Where:** LIVE WEBINAR

**Registration:** [ICCFA Cremation Arranger](#)

**Cost: Free!** Pierce Mortuary Colleges is a non-profit organization. We would appreciate a donation to the College by going to this link: [here](#).

**CEUs:** Up to 7 hours CEU credit, approval pending\*



**ICCFA CREMATORY OPERATOR / Wednesday, November 18, 2020 / 9:00 – 5:00 pm CST**

The ICCFA Crematory Operator Certification program is presented by ICCFA cremation coaches [Poul Lemasters, Esq.](#), and [Larry Stuart, Jr.](#) Learn how to operate a crematory retort properly and effectively and limit the liability for you and your company. This extensive training curriculum includes an explanation of professional & incinerator terminology; a discussion on the principles of combustion and incinerator criteria & design; an in-depth look at the basics of operating cremation equipment and their general maintenance and how to troubleshoot common problems; an overview of cremation and its impact on the environment; examples of standard crematory forms and the importance of record-keeping; proper steps for identification; exposure control, and liability concerns and risk management. Operator Certification and up to 7 hours CEU credit, approval pending\*

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**When:** November 18, 2020

**Time:** Classes will run from 9:00 am - 5:00 pm CST both days (10:00 am – 6:00 pm EST)

**Where:** LIVE WEBINAR

**Registration:** [ICCFA Crematory Operator](#)

**Cost: Free!** Pierce Mortuary Colleges is a non-profit organization. We would appreciate a donation to the College by going to this link: [here](#).

**CEUs:** Up to 7 hours CEU credit, approval pending\*

*\*You must pass an open-book, online test to receive your certification. Missing five or more questions means that you fail the test. You will be allowed to take the test a second time to try to receive a better score. If you miss five or more questions on that test, you will need to take the training course again before trying to pass the test another time.*

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