



San Antonio is looking forward to hosting your upcoming meeting. The attendees will enjoy one of the country's truly warm, authentic destinations. We treat our visitors like family, ensuring their comfort and safety as a priority. Much like you, we are closely monitoring the global issue of COVID-19.

This is especially true as our city hosts a few American evacuees that have tested positive for coronavirus, and are being treated at a quarantined location far from downtown. None of the evacuees have come in contact with the general public. They did not arrive at San Antonio International Airport. There are no cases of coronavirus apart from those evacuees. Attached is the official letter from our Mayor explaining his intentions with the declaration that was made earlier this week.

We feel very comfortable that visitors, including your attendees, are safe and protected. Visit San Antonio will continue to stay on top of any happenings regarding the coronavirus, and will offer further updates as warranted. If you have any questions or concerns, please don't hesitate to contact us.

The City of San Antonio is currently following the additional practices in response to the coronavirus inside the convention center.

- Ensuring all free-standing hand sanitizer units are operational and full
- Disinfecting high contact areas such as railings, door knobs and restrooms at a minimum of twice per day and as needed in between
- Participating in a weekly call (or more often if necessary) with the Health Department and receiving any updates

Staff Reminders for usual standards:

- Wash hands with soap and water for at least 20 seconds
- Use alcohol based hand sanitizer if you cannot wash hands

For more information:

- Visit San Antonio Updates: <https://www.visitsanantonio.com/coronavirusupdates/>
- U.S. Travel Association: <https://www.ustravel.org/toolkit/emergency-preparedness-and-response-coronavirus>
- City of San Antonio: www.sanantonio.gov/health/2019ncoronavirus
- Professional Convention Management Association: <https://www.pcma.org/coronavirus-business-events-professionals-need-to-know-faq/>